

MEMBERSHIP FAQ'S

YOUTH/HIGH SCHOOL MEMBERSHIP CATEGORY FAQ'S

Why is the current High School Membership being consolidated with the Youth Membership?

New updates to our membership management software now require youth members (ages 0-17) to have an adult age 18+ listed as the primary contact on their membership account. The current High-School membership age range (13-18) does not allow us to collect this information due to the conflicting requirements for ages 0-17 versus age 18+. To address this, we are consolidating the Youth and High School membership categories to ensure compliance while also streamlining our membership offerings due to low enrollment in both categories.

My child is 17 and in school but will turn 18 before December 31, 2024. What do we need to do to ensure there is no lapse in their membership?

Just bring proof of enrollment such as a valid ID or school schedule to the YMCA Member Services Desk. After the 1st of the year, their membership will automatically switch to the new category on January 1, 2025.

My child is 18 and in high school, why can't they stay under the youth membership instead of providing proof of enrollment for the student membership?

Unfortunately, our member management system will no longer allow an 18-year-old to be listed under the new Youth membership. Though providing proof of enrollment may be seen as an inconvenience, this process is required to ensure that your child is eligible to receive the lowest rate possible.

STUDENT MEMBERSHIP CATEGORY FAQ'S

I am 18 years old and in school, what do I need to do to ensure there is no lapse in my membership?

Just bring proof of enrollment to the YMCA Member Services Desk. After the 1st of the year, your membership will automatically switch to the new category on January 1, 2025.

I am 18 years old but do not attend school, do I qualify for the Student membership?

No, you would be required to pay the Young Adult Membership rate. If you enroll in school full-time, you would be eligible for the Student Membership.

What is considered "full-time" to qualify?

For high school, we consider any enrollment full-time. For college, we consider 12 credits per semester as full-time for an undergraduate student and 9 credits as full-time for a graduate student in accordance with the local university.

If I am an older than average student and going to school full-time do I qualify for a college membership?

Yes! Anyone 18 or older and enrolled in college full time is eligible for the Student membership!

What is considered proof of enrollment?

For high school students, a valid school ID, proof of enrollment document, or class schedule will be accepted. For college students, a class schedule or proof of enrollment document obtained from your registrar's office will be accepted.

How do I submit my proof of full-time enrollment?

You may bring your dated class schedule into the Member Services Desk or email to membership@ymcaminot.org

How long do I have to provide proof of full-time enrollment?

Fall Semester due date is July 31.

Spring Semester due date is December 31.

Summer Semester due date is May 31. The Summer semester requires proof of either summer or fall enrollment to remain active.

What is considered a semester?

The year is split into 3 semesters: Fall, Spring, and Summer. The Summer semester requires proof of either summer or fall enrollment to remain active. Valid semester dates are as follows.

Summer: June 1 – July 31

Fall: Aug 1 - December 31

Spring: January 1 – May 31

What if I am only going to school full time during the Fall & Spring or take a semester off?

If you are not enrolled as a full-time student during either the fall or spring semester, your membership will automatically switch to your corresponding membership category defined by your age (Young Adult, Adult, Senior Adult) and you will begin to pay the corresponding membership price until proof is provided for the following semester. However, if you take the summer semester off, you just need to provide proof of Fall enrollment by May 31 to remain eligible for the Student Membership throughout the summer. We will require you to provide this proof again by July 31 to ensure enrollment status remains valid.

What happens if I don't provide proof of full-time enrollment by my designated date?

If we don't receive your proof within the allotted time-period, your membership will automatically switch to your corresponding membership category (Young Adult, Adult, Senior Adult) and you will begin to pay the corresponding membership price on the 1st of every month until proof is provided.

Can I pay for my Student membership on a quarterly, semi-annually, or yearly basis?

Since we require that proof of full-time status be presented semesterly you may only sign up for the Student membership monthly.

Can I sign up for the Student membership online?

Since we require that proof of full-time status be presented to the Member Services Desk semesterly you may only sign up for the Student membership in-house.

Do I have to pay an enrollment fee at sign up for the Student Membership?

Nope! There is no enrollment fee for the Student membership.

I have a Student Membership but am no longer eligible, do I have to pay the enrollment fee when I am moved to a corresponding membership category?

No you do not, as a thank you for being a loyal member, we will waive the enrollment fee for your corresponding membership!

I have a family or roommate(s) in my household that would like to join the Y and I am the only full-time student.**Which membership should we do?**

This all depends on who is in your household! Since the Student membership only supports one individual, the service desk staff can help you determine which membership category is right for your situation.

ANNUAL MEMBER LOYALTY RATE FAQ'S

What is the Annual Member Loyalty Rate

As a thank you to our loyal members who are on an annual billing cycle, we are offering a 7.5% discount on the full annual rate. This rate is automatically applied at the time of sign up.

I already pay annually; will I receive the Annual Member Loyalty Rate?

Yes! If your annual membership is due after January 1, 2025, the new rate will automatically apply to your account. If your membership is due prior to January 1, 2025, the current rate will still apply.

I pay monthly/quarterly/bi-annually but want to receive the Annual Member Loyalty Rate, how can I do that?

Since the rate is only available for those who pay annually, you will need to change to an annual billing cycle. To do this, just stop by the Member Services Desk at any time after January 1, 2025, to switch over to an annual billing cycle after the rate becomes effective.

What if I cancel my annual membership, do I get a refund for the months I didn't use it?

No, since your membership is paid in full for the year, if you cancel during the middle of your annual membership, you will still have access until the end of your billing cycle. Your membership will not terminate until this time.